

E.M.S. BOARD OF CONTROL  
GRIFFITH, INDIANA

**Open Meeting and Roll Call:**

Regular meeting, October 16, 2019, opened at 6:00 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present: representatives from Superior Ambulance, Jeff Collins and Joe Salas.

**Review/Approval of Minutes from Last Meeting:**

Minutes of the previous meeting, September 18, 2019, accepted as provided.

**Old Business:** None.

**New Business:**

Joe Salas reported 3<sup>rd</sup> quarter average patient side time of all patient contacts was 5:03. (Average patient side time of all patient contacts 2<sup>nd</sup> quarter was 5:32.) Ron Bartnicki noted decrease in 3<sup>rd</sup> quarter patient side time which included 49 more patient contacts (total patient contacts in 2<sup>nd</sup> quarter was 501 compared to 550 in 3<sup>rd</sup> quarter).

**Response times for Superior Ambulance for September 2019** reported by Joe Salas:

Number of patient contacts: **181**; transports: 101; patient side times over 5 minutes: **69**; average at patient side time of all patient contacts: **5:04**.

Ron Bartnicki noted the decreases in total delays, distance, and patient access, compared to last month.

Ron Bartnicki discussed email from Melissa Robbins, October 6, 2019, saying she was notified of a 12:44 'to patient side' response time. Jeff Collins said Joe Salas reported 'to patient side' times greater than 12 minutes to the Town Board, not response time greater than 12 minutes (per contract item 4.d). Jeff Collins and Melissa Robbins agreed this notification to Town Board should be 'to patient side' 'greater than 12 minutes'.

**Surveys:** Ron Bartnicki reported only 1 returned to Town Hall.

**SURVEYS:** Returned since last month: Total ----1 A.L.S. --- 1 B.L.S. ----0 Unknown--- 0

**Year 2019 to date:** Total - 121 A.L.S. -74 B.L.S. - -40 Unknown --- 7

**How was the 911 Operator who handled your call?** Good.

**Were Superior Ambulance associates courteous?** Courteous and knowledgeable.

**How was response to your emergency?** Fair.

Ron Bartnicki questioned if surveys had been mailed since only 1 received. Jeff Collins stated surveys are mailed by hand, usually once a month. All August surveys have gone out; September surveys mailed in October.

**Miscellaneous:** None.

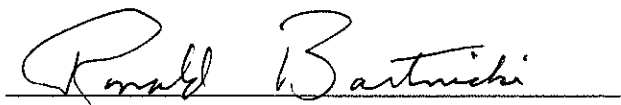
**Questions from the Floor:** None.

**The next regular meeting** is scheduled for November 20, 2019, at 6:00 p.m. with Study session at 5:45 p.m.

This meeting was adjourned at 6:19 p.m.

The following members of the E.M.S. Board were present at this meeting:

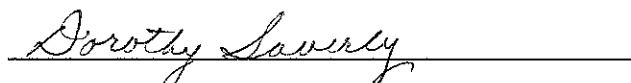
Ronald Bartnicki



Helen Toweson

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Dorothy Soverly



Respectively submitted, Dorothy Soverly, Secretary