

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, September 18, 2019, opened at 6:01 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present: Melissa Robbins, our liaison from the Town Council, as well as representative from Superior Ambulance, Jeff Wilken.

Review/Approval of Minutes from Last Meeting:

Minutes of the previous meeting, August 21, 2019, accepted as provided.

Old Business: None.

New Business:

Jeff Wilken reported that Superior has developed a ^{best} ~~hot~~ map which indicates North and Central areas of Griffith having the highest density of 911 calls, from January 1, 2019 to August 2019. Ron Bartnicki questioned the time period this 'hot map' would be valid. Jeff Wilken to clarify and provide the information.

Response times for Superior Ambulance for August 2019 reported by Jeff Wilken:

Number of patient contacts: **199**; transports: 116; patient side times over 5 minutes: **75**; average at patient side time of all patient contacts: **5:07**.

Ron Bartnicki noted the increases in total delays, distance, mutual aid, and patient access, compared to last month. Jeff Wilken explained that mutual aid reflects both providing aid to another community and receipt of mutual aid. When Griffith's dedicated ambulance is responding to a 911 call, the second ambulance moves from Highland station (located Garfield) to 45th and Kleinman.

Ron Bartnicki questioned the number of mutual aid calls to Calumet Township. Jeff Wilken to provide information. (Joe Salas emailed Board members 9/19/19: Superior responded to 4 mutual aid calls to Calumet Township from May 1st thru August 31st: May 13, July 13, July 30, Aug 1, 2019. ^{JS}

Helen Toweson commented on the 22 patient access delays. Jeff Wilken stated dispatchers are instructing patients to be ready for emergency responders, i.e., unlock door, place dog in another room, etc. Patients may not be able to get to the door to unlock.

Ron Bartnicki questioned the 5 calls taking 12 minutes or longer to patient side. Melissa Robbins stated she had received notification for calls 8/20, 8/21, and 8/24; but not 8/14 nor 8/19, 2019.

Ron Bartnicki stated this is a requirement as written in the contract.

Dorothy Soverly commented that 'patient contacts' report of 199, was greater compared to 170 last month.

Surveys: Ron Bartnicki reported: All surveys had routine to positive responses.

SURVEYS: Returned since last month: Total ---23 A.L.S. --15 B.L.S. ----6 Unknown--- 2
Year 2019 to date: Total - 120 A.L.S. -73 B.L.S. - -40 Unknown --- 7

How was the 911 Operator who handled your call? Fantastic.

What did Superior do well? Very caring and helpful./ Very concerned about my husband./ Arrived promptly./ Ambulance very dusty and disorganized but got me safely to hospital./ very efficient./ Crew compassionate.

Miscellaneous: None.

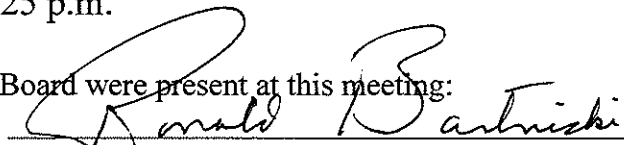
Questions from the Floor: None.

The next regular meeting is scheduled for October 16, 2019, at 6:00 p.m. with Study session at 5:45 p.m.

This meeting was adjourned at 6:25 p.m.

The following members of the E.M.S. Board were present at this meeting:

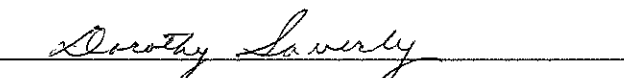
Ronald Bartnicki



Helen Toweson



Dorothy Soverly



Respectively submitted, Dorothy Soverly, Secretary