

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, May 15, 2019, opened at 6:02 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present: Melissa Robbins, our liaison from the Town Council, as well as representatives from Superior Ambulance: Joe Salas and Jeff Collins.

Review/Approval of Minutes from Last Meeting:

Minutes of the previous meeting, April 17, 2019, accepted with correction of month under heading of Response Times Report: should be March, not April.

Old Business: None.

New Business:

Response times for Superior Ambulance April 2019 reported by Joe Salas: total # of patient contacts: **157**; transports: 99; patient side times over 5 minutes: **73**; average at patient side time of all patient contacts: **6:25**. Ron Bartnicki noted: 1) increased 'at patient side time' (5:12 March); 2) thirty-three distance delays; 3) twenty-three patient access delays. Jeff Collins discussed: 1) the Spillman system of alerting crew was found to be at a distance from crew; will be moved in attempt to impact time out of chute and distance time; 2) Superior will be evaluating time of 911 calls noting any common times; and will post ambulance outside of the North GFD as needed; 3) out of chute times will be discussed with crews; 4) developing a 'heat map', which would identify frequent call areas, would determine if the North GFD location is appropriate. Other possible explanations of increased 'at patient side times include, apartment may not be identified, crew waiting for elevator, and/or multiple flights of stairs to climb.

Surveys: Ron Bartnicki reported: All surveys were positive.

SURVEYS: Returned since last month: Total --- 16 A.L.S. --- 9 B.L.S. --- 7 Unknown --- 0
Year 2019 to date: Total --- 53 A.L.S. --- 29 B.L.S. --- 19 Unknown --- 5

How was the 911 Operator who handled your call? Best ever. / Stayed on phone with me.

How was response to your emergency? Seemed long (Ron Bartnicki noted actually 5 minutes.).

What did Superior do well? Made me feel as if I were in good hands. / Moving patient carefully. / Very responsive.

Miscellaneous: Jeff Collins requested Special Events calendar for Town. Melissa Robbins stated she would provide dates.

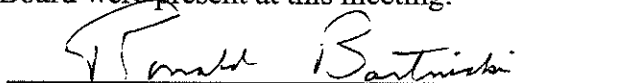
Questions from the Floor: None.

The next regular meeting is scheduled for June 19, 2019, at 6:00 p.m. with Study session at 5:45 p.m.

This meeting was adjourned at 6:20 p.m.

The following members of the E.M.S. Board were present at this meeting:

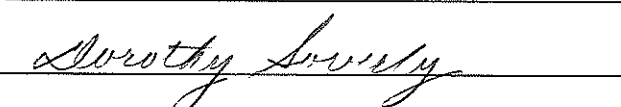
Ronald Bartnicki



Helen Toweson



Dorothy Soverly



Respectively submitted, Dorothy Soverly, Secretary