

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, January 16, 2019, opened at 6:01 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present, Melissa Robbins, our liaison from the Town Council, and representatives from Superior Ambulance: Joe Salas and Jeff Wilken.

Election of Officers:

President: Ron Bartnicki, Vice President: Helen Toweson; Secretary: Dorothy Soverly

Review/Approval of Minutes from Last Meeting:

Minutes of the previous meeting, December 19, 2018, accepted as published.

Old Business:

Melissa Robbins reported that Town lawyer/Town Council would not take action re: Anonymous letter of contract violations (discussed October 17, 2018 meeting), due to nature of anonymity.

Joe Salas provided revised 3rd quarter report: **596** total patient contacts; patient side times over 5 minutes: **167**; average at patient side time of all patient contact remains: **4:10**. Joe Salas stated the patient side times would not be affected by the additional 41 delays. Corrected monthly reports for this quarter were not presented/required.

New Business:

Response times for Superior Ambulance for December 2018 revision reported by Joe Salas: total # of patient contacts: **203**; transports: 104; patient side times over 5 minutes: **62**; average at patient side time of all patient contacts: **4:36**.

Dorothy Soverly stated: appreciation for revisions to report which now indicate time of call and run number; counted 44 delays, not 62 as reported. Joe Salas to correct in revised 4th quarter report.

Ron Bartnicki commented on the 27 reported delays due to distance and location of 2nd ambulance; questioned if Superior could look at placement as a means to impact delays.

Jeff Wilken stated 2nd ambulance comes to Griffith from Highland and is positioned at 45th and Kleinman.

Quarterly Report: Joe Salas presented revised 4th quarter report: **596** total patient contacts; patient side times over 5 minutes: **166**; average at patient side time of all patient contact: **4:33**.

Ron Bartnicki questioned reported Out of Chute delays made by Tim. Jeff Wilken clarified that column should be Out of Chute Time.

Surveys

Ron Bartnicki reported no negative survey responses:

SURVEYS: Returned since last month: Total ----- 5 A.L.S. ----- 5 B.L.S. ----- 0 Unknown---0

Year 2018 to date: Total ---- 195 A.L.S. ---- 97 B.L.S. ---- 40 Unknown---1

57 Surveys did not have level of service identified.

How was the 911 Operator who handled your call? Helpful.

How was response to your emergency? Quick; if it wasn't for Superior response and staff at Community hospital, my wife would not be alive.

What did Superior do well? Great communication. / Communication with patient.

Miscellaneous: None.

Questions from the Floor: None.

The next regular meeting is scheduled for February 20, 2019, at 6:00 p.m. with Study session at 5:45 p.m.

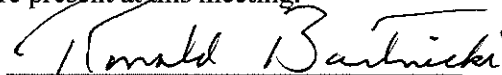
This meeting was adjourned at 6:35 p.m.

The following members of the E.M.S. Board were present at this meeting:

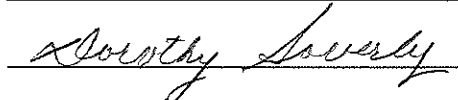
Ronald Bartnicki

Helen Toweson

Dorothy Soverly







Respectively submitted, Dorothy Soverly, Secretary