# E.M.S. BOARD OF CONTROL GRIFFITH, INDIANA

Regular meeting, January 17, 2018, opened at 6:02 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present, Melissa Robbins, our liaison from the Town Council. Representatives from Superior Ambulance were: Kenneth Sink, Jeffrey Collins and Joseph Salas.

#### **OLD BUSINESS:**

Minutes of the previous meeting, December 20, 2017, accepted as presented.

#### NEW BUSINESS:

Response times for Superior Ambulance for December reported by Joseph Salas: total transports: 117; transports over 5 minutes: 41; average response time: 4:23; at patient times over 5 minutes: 93; average at patient side time: 0:-21. Joseph Salas to clarify this at patient side time of 0:-21 at next meeting. Record of time 'at patient' is a time entered manually by crew. This time may not be accurate/unreliable due to status of emergency and human nature. Number of calls does not include number of mutual aid to Griffith. Joseph Salas reported there were a large number of calls Griffith made to other communities especially Lake Ridge, and large number of calls to North end of Town.

Quarter report for Superior Ambulance (November 13, 2017, to December 31, 2017) reported by Joseph Salas: total transports: 185; transports over 5 minutes: 68; average response time: 4:23; at patient times over 5 minutes: 145; average at patient side time: 2:28.

Joseph Salas stated he would summarize reasons for transports over 5 minutes, at patient side over 5 minutes for next meeting. Kenneth Sink stated that a one minute chute delay is an acceptable standard for Superior Ambulance crews.

Kenneth Sink reported a large number of no transport calls. These calls require lights and sirens to patient side and pose a safety risk. One patient/family made 24 calls when needing transfers up/down stairs to/from dialysis. Kenneth Sink suggested he would talk to case manager at dialysis center for a different level of transportation.

Dorothy Soverly questioned unreliable recording of 'to patient side' times. The Ambulance Services Agreement states that this time will be no more than 5 minutes from time call received from Lake County Dispatch Center (Ambulances Service Agreement section 4, Scope of Service, d.) Discussion followed.

#### Surveys

Ron Bartnicki reported surveys:

There were no old surveys at Prompt from last years' service. 3 unopened and undeliverable surveys were received and will be returned to Prompt for mailing.

Kenneth Sink reported that surveys for Superior Ambulance service to be mailed out on the 5<sup>th</sup> and 20<sup>th</sup> of each month. Patient addresses need to be verified for HIPPA (Health Insurance Portability and Accountability Act).

## **MISCELLANEOUS:**

### **Election of Officers:**

Ron Bartnicki nominated for President by Helen Toweson and seconded by Dorothy Soverly. Helen Toweson nominated for Vice President by Dorothy Soverly and seconded by Ron Bartnicki. Dorothy Soverly nominated for Secretary by Ron Bartnicki and seconded by Helen Toweson. Voting was unanimous for each of the three above positions.

Questions from the Floor: None.

There was no other Old Business.

The next regular meeting is scheduled for February 21, 2018 at 6:00 p.m. This meeting was adjourned at 6:35p.m.

The following members of the E.M.S. Board were present at this meeting:

Ronald Bartnicki

Helen Toweson

Dorothy Soverly

Respectively submitted, Dorothy Soverly, Secretary