

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, October 17, 2018, opened at 6:03 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Melissa Robbins, our liaison from the Town Council, was also present as well as representatives from Superior Ambulance: Joe Salas and Jeff Collins.

Review/Approval of Minutes from Last Meeting: Minutes of the previous meeting, September 19, 2018, accepted as published.

Old Business:

Joe Salas had provided trip run information regarding the dialysis patient who frequently called 911 for lift service rather than emergency transport (September 19, 2018). HIPPA laws prevent further action.

Jeff Collins reported that an online form has been created and in place to identify delays in a more timely manner.

New Business:

Response times for Superior Ambulance for September 2018 reported by Joe Salas: total calls: 195; total # of patient contacts: 195; transports: 100; patient side times over 5 minutes: **23**; average at patient side time of all patient contacts: **4:09**.

Surveys

Ron Bartnicki reported all new survey responses were routine:

SURVEYS: Returned since last month: Total ----- 23 A.L.S. ----- 16 B.L.S. ----- 6 Unknown---1
Year 2018 to date: Total ----- 142 A.L.S. ----- 56 B.L.S. ----- 28 Unknown---1

57 Surveys did not have level of service identified.

How was the 911 Operator who handled your call? Good.

What did Superior do well? Attentive to my concerns. /Kept me calm. /Very professional./Handled severe bleed very well.

What was the condition of inside of ambulance? Disorganized but because of rain. You have great people working for you.

Overall were you satisfied? No, older gentleman disrespectful. Jeff Collins stated he had investigated this crew; both members are in their 20's. Ron Bartnicki to make follow-up call to patient.

Quarterly Report: Joe Salas to email to Board members for discussion at next meeting.

Miscellaneous: Ron Bartnicki reported an anonymous letter he received as EMS Board, addressed to Rick Ryfa, identifying Superior contract violations. Violations: 1) Superior is providing 1 ALS ambulance to town, 2nd is near town border (contract requires two). 2) Mutual aid and numbering of ambulances: ambulances are numbered by County Dispatch. 3) Superior has been providing 1BLS ambulance at special events at no cost (contract requires ALS). Melissa Robbins stated she would consult with Town lawyer and forward letter to Town Council members.

Superior is now housed in North Fire station and everything is going well.

Questions from the Floor: None.

The next regular meeting is scheduled for November 14, 2018 at 6:00 p.m. with Study session at 5:45 p.m.

This meeting was adjourned at 6:42 p.m.

The following members of the E.M.S. Board were present at this meeting:

Ronald Bartnicki

Helen Toweson

Dorothy Soverly

re present at this meeting:

Ronald Bartrich

Helene E. Towson

Alvordy Lawrence

Respectively submitted, Dorothy Soverly, Secretary