

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, August 15, 2018, opened at 6:04 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Melissa Robbins, our liaison from the Town Council, was also present as well as representatives from Superior Ambulance: Joe Salas and Jeff Collins.

Review/Approval of Minutes from Last Meeting: Minutes of the previous meeting, July 18, 2018, accepted as published.

Old Business:

Jeff Collins stated no update at this time regarding sample survey Superior would like to use with all communities they serve; discussions continue with Vendors. Griffith is the only community conducting surveys at this time.

Ron Bartnicki led discussion regarding many incidences of incomplete data for Response Time Report and how this incomplete data impacts reported average patient side times. Jeff Collins stated incomplete data probably computer error; an online form is being developed that would address delays in a more timely manner.

New Business:

Response times for Superior Ambulance for July 2018 reported by Joe Salas: total calls: 208; total # of patient contacts: 140; transports: 98; patient side times over 5 minutes: **57 (41%)**; average at patient side time of all patient contacts (140): **4:37**. Response Delay Summary to Scene reported 6 railroad crossing delays, possibly due to train track repairs.

Ron Bartnicki noted that 27 (47%) of delays were explained in report; requested all delays be explained, and Response Delay Summary should indicate **to patient side** rather than to scene.

Surveys

Ron Bartnicki reported:

SURVEYS: Returned since last month: Total ----- 8 A.L.S. ----- 5 B.L.S. ----- 3

Year 2018 to date: Total ----- 107 A.L.S. ----- 30 B.L.S. ----- 20

57 Surveys did not have level of service identified.

How was the 911 Operator who handled your call? Great.

What did Superior do well? Crew worked well together. / Made me comfortable.

Overall, were you satisfied? Crew professional and satisfied

Miscellaneous: Ron Bartnicki questioned the number of calls made by one citizen who receives hemodialysis treatment and calls 911 for transfer, non emergency. Melissa Robbins stated that police are responding to scene with lights and sirens which can be dangerous. Joe Salas stated he would prepare report indicating # of calls and reason dispatch responding.

Questions from the Floor: None.

The next regular meeting is scheduled for September 19, 2018 at 6:00 p.m. with Study session at 5:45 p.m.

This meeting was adjourned at 6:27 p.m.

The following members of the E.M.S. Board were present at this meeting:

Ronald Bartnicki

Helen Toweson

Dorothy Soverly

re present at this meeting:

Donald Bartuski

Helen Towson

Dorothy Sawyer

Respectively submitted, Dorothy Soverly, Secretary