

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, July 18, 2018, opened at 6:04 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Melissa Robbins, our liaison from the Town Council was also present as well as representatives from Superior Ambulance: Joe Salas and Jeff Wilkin.

Review/Approval of Minutes from Last Meeting: Minutes of the previous meeting, June 20, 2018, accepted as published.

Old Business:

Joe Salas stated no update at this time regarding sample survey Superior would like to use with all communities they serve.

New Business:

Second Quarter Report by Joe Salas: hard copy of report needs to be corrected and will be emailed to Board members. Corrected verbal data follows: total calls: 588; total transports: 287; patient side times over 5 minutes: **135 (30%)**; average at patient side time: **4:29**.

Data remains corrupt because only those patients **transported** are counted in: 1) patient side times over 5 minutes and, 2) average at patient side time.

Response times for Superior Ambulance for June 2018 reported by Joe Salas: total calls: 219; total # of patient contacts: 154; transports: 109; of those patients transported (71% of patient contacts), patient side times over 5 minutes: **58 (38%)**; average at patient side time of patients transported: **5:07**.

Data remains corrupt, counting **only** patients transported, **not** all patient contacts. 45 additional patient contacts (30%) were made and are not included which would alter average at patient side time.

Ron Bartnicki led discussion about category of **Response Delay Summary**. This summary should reflect delays of 5 minutes or greater arrival at scene (total # of patient contacts) rather than only transports of 5 minutes or greater. Helen Toweson commented that Board and Town Council are interested in how much time it takes crew to get to patient, whether or not patient is transported. Joe Salas identified reasons for only 25 delays. Accurate # of delays is not computed due to corrupt report. Category heading should be **Delayed Response to Scene Summary**.

Surveys

Ron Bartnicki reported:

SURVEYS: Returned since last month: Total ----- 12 A.L.S. ---- 6 B.L.S. ----- 6

Year 2018 to date: Total ----- 99 A.L.S. ----- 25 B.L.S. ----- 17

57 Surveys did not have level of service identified.

How was the 911 Operator who handled your call? My call was never answered.

What did Superior do well? Crew made small talk that helped me relax. / Were on top of everything. / Very careful with my mother. / Asked questions and were polite. / Very courteous.

Were Superior Ambulance crew courteous? Described everything they were going to do before doing it.

Jeff Wilkins stated he will be reviewing Trip reports on a daily basis to identify problems in a timely manner.

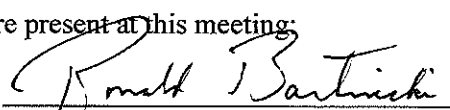
Miscellaneous: None.

Questions from the Floor: Steve Stelk read a letter on behalf of the GFD to Superior EMS for the job well done during Blues and BBQ Fest June 29th to July 1st. "... heat index numbers well above 95 degrees and crews... went above and beyond expectations. ...crews set up golf cart to handle anything... constantly patrol area..." Melissa Robbins stated Superior Ambulance crews were 'phenominal'!

The next regular meeting is scheduled for August 15, 2018 at 6:00 p.m. with Study session at 5:45 p.m. This meeting was adjourned at 7:35 p.m.

The following members of the E.M.S. Board were present at this meeting:

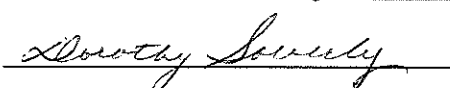
Ronald Bartnicki



Helen Toweson



Dorothy Soverly



Respectively submitted, Dorothy Soverly, Secretary