

E.M.S. BOARD OF CONTROL
GRIFFITH, INDIANA

Open Meeting and Roll Call:

Regular meeting, February 21, 2018, opened at 6:05 p.m.

E.M.S. Board members present at this meeting: Ronald Bartnicki, Helen Toweson, and Dorothy Soverly. Also present, Melissa Robbins, our liaison from the Town Council. Representatives from Superior Ambulance were: Jeffrey Collins and Joseph Salas.

Review/Approval of Minutes for Last Meeting: Minutes of the previous meeting, January 17, 2018, accepted as presented.

Old Business:

Dorothy Soverly questioned status of alternative level of transport for patient requiring transfers up/down stairs following dialysis treatment. Joseph Salas stated patient/family continue to call 911. He will highlight February calls before our next meeting.

New Business:

Response times for Superior Ambulance for January 2018 reported by Joseph Salas: total calls: 188; transports: 101; transports over 5 minutes: 40 (39%); at patient side times over 5 minutes: **55 (54%)**; average at patient side time: **5:29**. Joseph Salas stated he would summarize reasons for delays of at patient side times over 5 minutes in future meetings.

(Recording of time, 'at patient side', is a time entered manually by crew as discussed in January meeting.)

Ron Bartnicki questioned the 5 calls that had response times greater than 12 minutes. Contract item 4d states, "All response times greater than 12 minutes need to be reported to the Town within 24 hours with a narrative as to the reason for the delay". Joseph Salas stated he would provide a summary of delays greater than 12 minutes to Melissa Robbins. Jeffrey Collins stated delay could also be due to E911 Center operator passing call over to another operator.

Surveys

Ron Bartnicki reported surveys were very good.

SURVEYS: Returned since last month: Total ----- 16

Year 2018 to date: Total --- 16

What did Superior do well? Handled patient well (patient with hip fracture). /Listened to me talk. /Polite./ 85 year old with pneumonia (1/4/18) had head uncovered and wind blew through hair. Jeffrey Collins explained that crew attempt to get to ER quickly. Crew was reminded to keep heads of patient's covered.

What did Superior do well? All things.

Overall were you satisfied? Very professional. / Patient wanted to go to Dyer hospital but taken to Community. Jeffrey Collins stated Superior would honor patient requests when condition warranted.

Miscellaneous: Ron Bartnicki reported that Superior will bill patients for any transports provided.

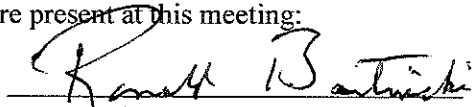
Questions from the Floor: Helen Toweson questioned Superior providing free blood pressure assessments to Senior Citizens attending the Senior Center. Jeffrey Collins stated Superior wants to be involved in the Community; stated he would contact the Director of Senior Center, Joelle McCoy and arrange an ambulance crew to provide service. Crew would need to leave however, if a 911 call occurred. Ron Bartnicki questioned availability of Superior providing CPR classes to Community groups. Jeffrey Collins stated Superior is working with the Griffith Fire Department; stated he would look into providing Community classes.

The next regular meeting is scheduled for March 21, 2018 at 6:00 p.m.

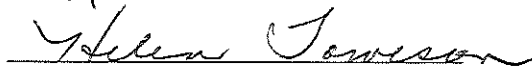
This meeting was adjourned at 6:37 p.m.

The following members of the E.M.S. Board were present at this meeting:

Ronald Bartnicki



Helen Toweson



Dorothy Soverly



Respectively submitted, Dorothy Soverly, Secretary